

Privacy Policy (SYNTRIX)

1. Overview

This Privacy Policy explains how SYNTRIX collects, uses, and protects information when you use the platform.

2. Information We Collect

We may collect:

- Account information (name, email, organization)
- Usage and interaction data
- Configuration and integration metadata

We do **not** sell personal data.

3. How Information Is Used

Information is used to:

- Operate and improve the Service
 - Provide support and account management
 - Maintain platform security and integrity
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4. Data Sharing

We do not share data with third parties for advertising.

Data may be shared:

- With service providers acting on our behalf
 - When required by law
 - To protect the rights and safety of users or the platform
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5. Data Security

We apply reasonable administrative, technical, and organizational safeguards.

No system is completely secure. We cannot guarantee absolute security.

6. Data Retention

Data is retained only as long as necessary for platform operations, legal obligations, or contractual requirements.

7. Your Rights

Depending on jurisdiction, you may request access, correction, or deletion of personal information.

8. Updates

This policy may be updated periodically.