

Terms of Service (SYNTRIX)

1. Acceptance of Terms

By accessing or using the SYNTRIX platform (“Service”), you agree to these Terms of Service (“Terms”). If you do not agree, do not use the Service.

These Terms apply to all users, including trial, paid, and enterprise customers.

2. Description of Service

SYNTRIX is a software platform that provides operational visibility, analysis, and decision-support tooling based on connected data sources and user inputs.

SYNTRIX provides **information and insights**, not guarantees, certifications, or professional advice.

3. Eligibility & Account Responsibility

You are responsible for:

- Maintaining the confidentiality of your account credentials
- All activity conducted under your account
- Ensuring authorized use consistent with your organization's policies

You agree not to share access credentials or attempt to bypass platform controls.

4. Permitted Use

You may use the Service only for lawful business or personal purposes consistent with these Terms.

You may not:

- Attempt to access systems or data not explicitly authorized
 - Reverse engineer, probe, or disrupt the platform
 - Use the Service to violate applicable laws or third-party rights
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5. Data & Integrations

SYNTRIX may process data from connected providers based on permissions you grant.

You retain ownership of your data.

You grant SYNTRIX a limited license to process data solely to operate and improve the Service.

SYNTRIX does not verify the accuracy or completeness of third-party data sources.

6. Availability & Modifications

The Service is provided on an “as-is” and “as-available” basis.

We may:

- Modify or discontinue features
- Introduce limits or restrictions
- Update the platform over time

We do not guarantee uninterrupted availability.

7. Limitation of Liability

To the maximum extent permitted by law:

- SYNTRIX is not liable for indirect, incidental, or consequential damages
- Total liability shall not exceed the fees paid in the preceding twelve months

8. Termination

We may suspend or terminate access for violations of these Terms or misuse of the platform.

9. Governing Law

These Terms are governed by the laws of the State of Delaware, without regard to conflict of law principles.

10. Changes to Terms

We may update these Terms periodically. Continued use constitutes acceptance of updated Terms.